## IN THE UNITED STATES PATENT AND TRADEMARK OFFICE

Appl. No.: 10/098,634 Confirmation No.: 3718

Applicant(s): Chalmers et al. Filed: March 13, 2002 Art Unit: 3625

Examiner: James H. Zurita

Title: SYSTEMS AND METHODS FOR INITIATING RETURNS OVER A

NETWORK

192(0/22/925

Docket No.: 18360/236825 Customer No.: 00826

Mail Stop Amendment Commissioner for Patents P.O. Box 1450 Alexandria, VA 22313-1450

## INFORMATION DISCLOSURE STATEMENT UNDER 37 C.F.R. § 1.97(d)

Attached is a list of documents on form PTO-1449 along with a copy of any cited foreign patent documents and non-patent literature documents in accordance with 37 CFR 1.98(a)(2).

It is requested that the Examiner consider these documents and officially make them of record in accordance with the provisions of 37 C.F.R. § 1.97 and Section 609 of the MPEP. By identifying the listed documents, Applicant in no way makes any admission as to the prior art In re: Chalmers et al. Appl. No.: 10/098,634 Filed: March 13, 2002 Page 2

status of the listed documents, but is instead identifying the listed documents for the sake of full disclosure.

Respectfully submitted,

Jeffrey E. Young

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Substitute for form 1449/PTO (Revised 07/2005)  INFORMATION DISCLOSURE STATEMENT BY APPLICANT (Use as many sheets as necessary)  Sheet 1 0 0 2					Application Number Filing Date First Named Inventor			10/098,634 March 13, 2002 Chalmers et al.											
													Group Art Unit			3625			
												Examiner Name			James H. Zurita				
					Attorney Docket Number			018360/236825											
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Initials*	No.					MM-DD-YYYY		Applicant of Cited Document		Rolevant Passages of Relevant Figure Appear									
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	1	JP-2001-022678								Yes									
	2 JP -11-1395-40			25.05.1999		Casio Comput Co. Ltd.				Yes									
	3	JP - 2000-339373 JP - 10-207956			08.12.2000		Sakata Warehouse Inc.			Yes									
	4			07.08.1998		Wakayama Hironori				Yes									
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		heets as necessary)	Examiner Name						
Sheet	2.	of 2	Attorney Docket Number						
SHEEL	4	1.32		018360/236825					
Examiner Initials*	Cite No.	OTHER DOCUMENTS  Include name of the mrher (in CAPITAL LETTERS), title of the article (when appropriate), tible of the item (brook, magazine, journal, serial, symponium, catalog, etc.), date, page(s), volume-itsue number(s), publicher, city and/er country where poblished.							
	ASP V16-System Walker List Works Manual (relevant part); page 88, line 5, 3.4 Start up and termination of ListWORKS writer; one page  Outlook 2000 Handbook First Edition (relevant part); page 95, last 9 lines; one page								
	7		Made Business Seikou E-Commerce (relevant p	No Tameno Kanpeki part); page 60; one page					
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<sup>\*</sup>Examiner: Initial if reference considered, whether or not citation is in conformance with MPEP 609. Draw line through citation if not in conformance and not considered. Include copy of this form with next communication to applicant.